

Monthly Webinar Series – January Edition

"Compassionate Leadership – What it means in the context of dealing with the customer, our teams and ourselves"

Presented by: Tammie Kip Date: January 14th 10am Member Cost: Free Non-Member Cost: \$50.00

To Register visit: www.oiaa.com today!

By the end of this session, attendees will have a clear understanding of the three pillars of compassion, the things that get in our way of being compassionate with ourselves and others along with a roadmap on how to use compassion to facilitate deeper connections and service.

Key topics which will be discussed in this Webinar include: The difference between sympathy, empathy, and compassion; Self compassion; The 3 pillars of compassion and things that get in our way; What compassion looks like, sounds like, and feels like; The benefits we derive from bringing more compassion into our lives





Tammie currently holds the position of National Casualty Director for the Allstate Group of Companies. Throughout the span of her 25+ year career, Tammie has been actively involved with several Industry associations. She has worked in both the domestic and international insurance space and has contributed to the claims handling and leadership development of thousands of individuals across the globe.