



Agenda at a Glance

Wednesday, January 23, 2019

Metro Toronto Convention Centre, Constitution Hall

COFFEE 10:00 a.m.

Two coffee-break stations are located on the trade show floor
Sponsors: **Davis Martindale LLP** and **Larrek Investigations**
Charging Stations Sponsors: **Advantage Forensics Inc.**, **Dryit.ca**

10:00 a.m. - Exhibit Hall Opens

SEMINAR 9:00 – 10:00 a.m. Room 201CD
A *Accident Benefits: A Year in Review*
Presented by Philippa Samworth, B.A., LL.B.,
Partner, Dutton Brock LLP

SEMINAR 9:00 – 10:00 a.m. Room 201EF
B *Business Interruption Insurance + Cyber Security*
Presented by Timothy Zimmerman, Partner,
Litigation and Valuation Services, RSM Canada
Consulting LP and Gord McGuire, Partner,
Adair Goldblatt Bieber LLP

ENTERTAINMENT 10:30 a.m. – 3:30 p.m.

Caricatures by Cartoon Bob

Sponsor: **Direct IME, Strigberger Brown Armstrong LLP**

SEMINAR 10:30 – 11:30 a.m. Room 201CD
C *Disruption and Demographic Shifts: A Roundtable Discussion with Insurance Leaders*
Panel includes:
Monica Kuzyk, CIP, FCIP, CRM, ORMP, C.Dir.,
Vice President, Curo Claims Services
Marc Lipman, Chief Operating Officer, AIG
Scott MacDonald, National Claims Director, Accident
Benefits at The Co-operators, COSECO and CUMIS
Moderator - Daniel Strigberger, Founding Partner,
Strigberger Brown Armstrong LLP

SEMINAR 10:30 – 11:30 a.m. Room 201EF
D *"You can run, but you can't hide": Social Media, and enhancing your Surveillance Investigations – it's all about the results!*
Presented by Brian Sartorelli, President & CEO
and Sarah Bunder, CCII-OSINT Supervisor,
Investigative Risk Management Inc.

SEMINAR 10:30 – 11:30 a.m. Room 104A
E *Hot Topics in IRB Quantification*
Presented by John-Paul Strasler, CPA, CA-IFA, CFF, CPA (Illinois),
Founder and Principal, Insignia Forensic Group

LIGHT LUNCH 12:00 p.m.
Sponsors: **Centric Investigation Services, IHG, Pinchin Ltd. and Roar Engineering**

SEMINAR 12:30 – 1:30 p.m. Room 201CD
F *Casualty Update: A Year in Review*
Presented by Ian Gold, LL.B. and
Adam Bucci, B.A. (Hons), J.D., Thomas Gold Pettingill LLP

SEMINAR 12:30 – 1:30 p.m. Room 201EF
G *How to Stop the Screaming! 3 Things you Need to Know about Appraisals*
Presented by John Valeriote, BA, FCIP, FRM, CFEI, Executive
General Adjuster & Director, Mediation & Appraisal Services
and Manmeet (Mini) Kohli, B.A.(Hons.), B.Ed., LLB., V.P.,
Legal Services, Crawford & Company (Canada) Inc.

SEMINAR 2:00 – 3:00 p.m. Room 201EF
H *Unleash the Leader Within*
Presented by Tammie Norn, FCIP, Sr. Manager, Motor Vehicle
Accident Claims Fund, Financial Services Commission of Ontario

SEMINAR 2:00 – 3:00 p.m. Room 201CD
I *Insurance Claims in a New Tech World: Fighting Fraud one Raspberry Pi at a Time*
Presented by Jeff Crowley, Owner/Investigator,
Crow Investigators

MIX AND MINGLE 2:00 – 4:00 p.m.

4:00 p.m. - Exhibit Hall Closes