



# Agenda at a Glance

Wednesday, January 22, 2020

Metro Toronto Convention Centre, Constitution Hall

## COFFEE 10:00 a.m.

Two coffee-break stations are located on the trade show floor

Sponsors: **Davis Martindale and Moodie Mair Walker**

Seminar Sponsors: **Camelino Galessiere LLP, Larrek Investigations and ServiceMaster Restore**

## 10:00 a.m. - Exhibit Hall Opens

**SEMINAR 9:00 – 10:00 a.m. Room 201CD**

# A

### ***AB Update: What's Hot What's Not!***

Presented by Philippa Samworth, B.A., LL.B., Partner and Andrea Lim, M.A., LL.B., Associate, Dutton Brock LLP

**SEMINAR 9:00 – 10:00 a.m. Room 201EF**

# B

### ***Emerging Exposures in Property Claims***

Presented by Lori Festarini, P.GEO, Vice President of Environmental Services, Stantec Consulting Ltd.

**SEMINAR 9:00 – 10:00 a.m. Room 104A**

# C

### ***Economic Loss: Looking at Reality***

Presented by Gary Phelps, CPA, CMA, CFF, CFE, Partner, Davis Martindale

**SEMINAR 10:30 – 11:30 a.m. Room 201EF**

# D

### ***The New Simplified Rules: Investigation, Litigation Strategies and Cost Considerations***

Presented by Talaal Bond, Partner, Matthews Abogado LLP

**SEMINAR 10:30 – 11:30 a.m. Room 201CD**

# E

### ***A Claims Transformation Journey: A Roundtable Discussion with Insurance Leaders***

Panel includes:

Karen Mican, HBA, CHRP, CIP,  
Senior Vice President Claims, RSA

Ewen Cameron, MBA, FCIP,  
Senior Vice President Claims, RSA

Bryant Vernon, MBA, B.Sc, Chief Claims Officer, AVIVA

Moderator - Leanne B. Hardman, BSc. Hons. CIP

## LIGHT LUNCH 12:00 p.m.

Sponsors: **Abrams Towing Group, Arcon Forensic Engineers, Bell Temple LLP, Insurance Bureau of Canada, IHG, MKA Canada Inc. and Rimkus Consulting Group Canada, Inc.**

**SEMINAR 12:30 – 1:30 p.m. Room 201CD**

# F

### ***Casualty Update: A Year in Review***

Presented by Ian Gold, LL.B. and Adam Bucci, B.A. (Hons), J.D., Thomas Gold Pettingill LLP

**SEMINAR 12:30 – 1:30 p.m. Room 201EF**

# G

### ***Cyber Crime: Insuring Against an Ever-Changing Threat***

Presented by Katherine Kolnhofer, Bell Temple LLP

**SEMINAR 2:00 – 3:00 p.m. Room 201CD**

# H

### ***IBC Government Reforms, Driver Care Update Cannabis Legalization Edibles, Extracts & Topical Forms of Cannabis***

Presented by Todd Jerry, Director, Government Relations, Ontario, Marc Lefebvre, BA, Underwriting Coordinator, IBC, and Mario Fiorino, B.A, LL.B, M.ED, Senior Legal Counsel of IBC

**SEMINAR 2:00 – 3:00 p.m. Room 201EF**

# I

### ***The Transformation of Client Experience***

Presented by Darryl D'Silva, P. Eng., Sr. Vice President, Integricon Property Restoration & Construction Group, Ged Brady, HO Claims Specialist, RSA Canada, Greg Madill, SRD Executive General Adjuster, ClaimsPro and Colin Young, Assistant Vice President, JS Held LLC

## MIX AND MINGLE 2:00 – 4:00 p.m.

**4:00 p.m. - Exhibit Hall Closes**