2016 Claims Conference Exhibitors

A.D.S. FORENSICS INC. **BOOTH 402**

316 Colborne Street West Whitby, ON L1N 1X3 Contact: Michael Sigsworth Phone: 800-380-7908 E-mail: msigsworth@adsforensics.com Experts offer experience, expertise and presentability. ADS adds to that value, unbeatable turnaround and superior communication. See why we are "A Different Solution".

A.R.S. ASSESSMENT REHABILITATION SERVICES INC.

BOOTH 941

150 Consumers Road, Suite 500 Toronto, ON M2J 1P9 Contact: Maria Maheras Phone: (416) 510-2468 E-mail: maria@arsi.ca A.R.S. offers a wide array of services including IME's, File Reviews, MRI's, Return to Work Programs, Disability Management and Education Sessions across Canada.

ABLE TRANSLATIONS LTD. **BOOTH 802**

5749 Coopers Ave. Mississauga, ON L4Z 1R9 Contact: Maria Oliveira Phone: (905) 502-0000 Ext.7236 E-mail: mariao@abletranslations.com Exceptional language services 24/7: on-site, over-the-phone and video remote interpreting; document translation. 3,500+ qualified language professional, 100+ languages. ISO 9001:2008, CAN/CGSB-131.10-2008, EN 15038 and NSGCIS-AILIA certified.

ABLE TRANSPORT LTD. **BOOTH 105**

5749 Coopers Ave. Mississauga, ON L4Z 1R9 Contact: Maria Oliveira Phone: (905) 502-6500 Ext.7236 E-mail: mariao@abletransport.ca Specialized transportation providing door-to-door service nationwide. Individual or group shuttle, paratransit and limousine services available 24/7. Wheelchair accessible vehicles.

ACADEMY OF INSURANCE ADJUSTING (AIA) BOOTH 1306

c/o CRU Adjusters, 15 Allstate Parkway, 6th Floor, Markham, ON L3R 5B4 Contact: Mike Laberge Phone: (613) 983-9121 E-mail: mlaberge@cruadjusters.com AIA delivers customized courses for the loss adjuster, damage estimator or restoration specialist designed to enhance performance. Experience exceptional training through hands on instruction.

ACCESS RESTORATION SERVICES LTD. BOOTH 203

31 Densley Avenue Toronto, ON M6M 2P5 Contact: Lisbet Estrada Phone: (416) 244-9797 Ext.244 E-mail: lisbete@arsrestoration.ca At Access Restoration Services Ltd., we pride ourselves on injecting quality, honesty, and integrity into every project we take on. Dedicated to satisfying your needs!

ACCESSIBLE SOLUTIONS INC. **BOOTH 808**

1075 North Service Road West, Suite 204

Oakville, ON L6M 2G2 Contact: David Borthwick Phone: (905) 827-1996 E-mail: dborthwick@accessiblesolutions.ca Recognized as the most qualified and credentialed accessibility firm, ASI ensures that your catastrophically impaired clients' homes are objectively and accurately assessed in adherence with SABS.

ACCIDENT SUPPORT SERVICES INTERNATIONAL LTD. BOOTH (905)

111 Toryork Drive, Toronto, ON M9L 1X9 Contact: Steve Sanderson Phone: (416) 745-3301 E-mail: ssanderson@accsupport.ca Facilitating collision reporting to police, insurers; First Notice of Loss, servicing your customers, promoting claims programs, supplying police reports, damage photos, analytics tool, reducing fraud.

ACCLAIM ABILITY MANAGEMENT INC. BOOTH 202

901 King St. West, Suite 203, PO Box 17 Toronto, ON M5V 3H5 Contact: Beryl Derro Phone: (416) 486-9706 E-mail: bderro@acclaimability.com ACCLAIM Ability Management specializes in Occupational Therapy, Vocational Assessments, Case Management and Insurers' Examinations. ACCLAIM offers health-care specialists providing complete coverage throughout Ontario.

AGTA HOME HEALTH BOOTH 302

7695 Jane St., Unit 3 Vaughan, ON L4K 1A8 Contact: Vince Agovino Phone: (905) 760-2482 E-mail: vincea@agtahomecare.com

Servicing all your homecare needs. We sell and rent quality medical equipment and assistive devices plus we also provide nursing care, attendant care and housekeeping.

ALL LANGUAGES LTD. **BOOTH 301**

421 Bloor Street East, Suite 306 Toronto, ON M4W 3T1 Contact: Andrew Learner Phone: (416) 975-4175 E-mail: andrewl@alllanguages.com All Languages Ltd. – Providing quality translation and interpreting services to the insurance industry since 1971. Certified to the world's highest standards. Superior customer service sets us apart.

ARCON FORENSIC ENGINEERS BOOTH 509

352 Consumers Rd, Toronto, ON M2J 1P8 Contact: Randy Henderson Phone: (416) 491-2525 E-mail: randy.henderson@arconforensics.com Forensic engineering is our business and we've been successful in this business for 50 years by giving our clients fact-based, unbiased interpretations of property loss and personal injury claims.

ASAP SECURED INC. BOOTH 939

8160 Parkhill Drive, Milton, ON L9T 5V7 Contact: Chris McClelland Phone: 877-923-2727 E-mail: cmcclelland@asapsecured.com Asset Security and Protection (ASAP) provides highly trained security professionals for control and documentation of fire and disaster scenes 24 hours a day.

ASSESSMED INC. **BOOTH 501**

5945 Airport Rd., Suite 174 Mississauga, ON L4V 1R9 Contact: Colin Miller Phone: (905) 678-2924 E-mail: colin@assessmed.com Assessments by specialists including functional evaluations, psychological, neuropsychological and psychiatric evaluations, employability assessments, catastrophic determination, JDA, ADLs, Paper Reviews. Physiatrists, Orthopaedic Surgeons, Chiropractors, Occupational Therapists, Physiotherapists and more.

BACHLY CONSTRUCTION BOOTH 804

27 Nixon Road, Bolton, ON L7E 1J7 Contact: Matt O'Brien Phone: (905) 951-3100 E-mail: mobrien@bachly.com Since 1962, Specializing in Residential, Commercial, Industrial and Institutional Restoration. Now open: Bachly Construction Calgary, AB Branch.

BARRAGERS CLEANERS BOOTH 1004

332 Guelph Street, Unit 1
Georgetown, ON L7G 4B5
Contact: Joel Lee
Phone: (905) 877-2279
E-mail: info@barragerscleaners.com
We give you peace of mind, guaranteed.
Our documentation system gives you
control over the claim (fewer headaches).
Specializing in silks and Indian garments.

BAXTER STRUCTURES BOOTH 1302

3 Church St., Suite 501 Toronto, ON M5E 1M2 Contact: Kyla Baxter Phone: (416) 947-1266 E-mail: kyla@baxterstructures.com Baxter Structures was founded in 1978 and remains an industry leader through exemplary support and service providing each client the means to move on.©

BAY MEDICAL & HEALTH SERVICES BOOTH 407

1457 McCowan Rd. Unit 214, Toronto, ON M1S 5K7 Contact: Colleen Gill Phone: (416) 444-4100 E-mail:cgill@baymedicalandhealth.com Since 1991 we have performed independent assessments, FCE's and diagnostics across Canada through our roster of hundreds of specialists. That's all we do. We do it well.

BAYSHORE HEALTHCARE **BOOTH 1205**

2101 Hadwen Rd. Mississauga, ON L5K 2L3 Contact: Kelsey Johnston Phone: (905) 822-8075 Ext.32314 E-mail: kjohnston@bayshore.ca Bayshore's services are available across Canada, supported by a National Care Team that provides a central point of contact. For more information on our services, please contact our National Service Centre at 1-866-265-1920 or mcare@bayshore.ca

BELFOR PROPERTY RESTORATION BOOTH 104

6497 Edwards Blvd. Mississauga, ON L5T 2V2 Contact: Beck Wells Phone: (905) 564-5777 E-mail: beck.wells@ca.belfor.com BELFOR is the worldwide leader in restoring properties damaged by fire, water and natural disaster.

BIOSWEEP CANADA BOOTH 106

300 Exeter Rd. Ste 302 London, ON N6L 1A3 Contact: Todd Cadenhead Phone: 888-426-1470 Ext.32 E-mail: tcadenhead@biosweep.ca BioSweep Canada is the Industry Leader in Odour Eradication and Disinfection. We provide the most effective and rapid solution to all odour related claims.

BROSZ FORENSIC SERVICES INC. BOOTH 308

64 Bullock Drive, Markham, ON L3P 3P2 Contact: Vinita Jajware Phone: (905) 472-6660 E-mail: vjajware@brosz.net Established in 1970, our team of professional engineers, scientists, and technologists provide expert engineering analysis for equipment owners, insurance companies, claims adjusters, and law firms. For more information please visit www.brosz.net.

BURKE'S RESTORATION INC. **BOOTH 913**

98 Milvan Drive Toronto, ON M9L 1Z6 Contact: Gary Burke Phone: (416) 744-2456 E-mail: gary.burke@ burkesrestoration.com

We are residing at our new offices in Toronto at 98 Milvan Dr., Toronto. Burke's Restoration. General contractor servicing the greater Toronto area since 1979.

CDRG & RED TEAM BOOTH 209

1084 Kenaston St. Unit 5, Ottawa, ON K1B 3P5 Contact: Kathy Bero Phone: (613) 736-9222 E-mail: reception@redteam.ca The cdrg+REDTEAM is Canada's most experienced restorer owner organization. With 1750 united property specialists and an average of 20.8 years in business we "Design and Rebuild Environments by Design".

CANADIAN INDEPENDENT ADJUSTERS' ASSOCIATION BOOTH 701

5401 Eglinton Ave. W., Suite 100 Etobicoke, ON M9C 5K6 Contact: Patricia Battle Phone: (416) 621-6222 E-mail: pbattle@ciaa-adjusters.ca The purpose of CIAA is to promote and represent common business interests of licensed Independent Insurance Adjusters within the insurance industry.

CANADIAN REHABILITATIVE CONSULTANTS BOOTH 404

1457 McCowan Rd. Unit 214 Toronto, ON M1S 5K7 Contact: Colleen Gill Phone: (416) 444-4100 E-mail: cgill@baymedicalandhealth.com Distinguished leader providing occupational therapy and medical IE services. We have been in business since 1987 and have a diverse roster throughout Ontario.

CANADIAN UNDERWRITER MAGAZINE BOOTH 1100

80 Valleybrook Drive Toronto, ON M3B 2S9 Contact: Paul Aquino Phone: (416) 510-6788 E-mail: paul@canadianunderwriter.ca Canada's most trusted insurance and risk magazine. Publishers of: The Ontario Broker, Statistical Issue, Claims Canada, National Claims Manual, Ontario Insurance Directory, Litigation Services Guide. www.canadianunderwriter.ca, www.i-hire.ca, www.instouch.com

CARSTAR COLLISION & GLASS SERVICE BOOTH 109

1460 Stone Church Road East Hamilton, ON L8W 3V3 Contact: Alyssa Dulall Phone: (905) 388-2264 E-mail: adulall@carstar.ca At Carstar Collision & Glass stores we make great things happen socially, environmentally and economically. With over 180 locations to serve you, visit CARSTAR, we make accidents <u>un</u>happen.

CATASTROPHIC INJURY MANAGEMENT, INC. **BOOTH 925**

1600 Steeles Ave. West, Unit 17B Concord, ON L4K 4M2 Contact: Jodi Harendorf Phone: (905) 669-6882 E-mail: jodih@ciminc.ca CIM provides pro-active case management services for catastrophic and non-catastrophic injuries. CIM has 20 years of case management experience, and can meet your claims needs.

CENTRIC HEALTH MEDICAL ASSESSMENTS BOOTH 940

4 Lansing Square, Suite 110 North York, ON M2J 5A2 Contact: Lisa Rowland Phone: (416) 567-8372 E-mail: lisa.rowland@centrichealth.ca Centric Health Medical Assessments is Canada's largest medical assessment company. Providing our clients with medical and health professional assessments, assisting them in returning to normal function at work and home.

CEP FORENSIC ENGINEERING INC. BOOTH 204

1103 Wentworth St., West, Unit 3
Oshawa, ON L1J 8P7
Contact: Cynthia Galazzo
Phone: (450) 686-0240
E-mail: galazzo@expcep.com
CEP has provided the insurance industry
with forensic engineering services for over
40 years. The Ontario market is served by
our GTA and Ottawa offices.

CIRA MEDICAL SERVICES BOOTH 1105

180 Dundas St W., Ste 1050 Toronto, ON M5G 1Z8 Contact: Christine Hobley Phone: (905) 633-7800 E-mail: christine_hobley@ciramedical.ca Cira Medical Services is a leading national provider of medical assessments and health services for the insurance, medical legal and employer communities across Canada.

CLAIMSPRO BOOTH 1300

5083 Windermere Blvd., Ste. 101 Edmonton, AB T6W 0J5 Contact: Shannon Grabill Phone: (780) 930-5317 E-mail: shannon.grabill@scm.ca Claimspro is an independent adjusting and claims management company that has been working with Canada's domestic insurance and corporate markets since 1986.

CLEANOL BOOTH 923

40 Adesso Drive, Concord, ON L4K 3C6 Contact: Jay Wilson Phone: (416) 745-2315 E-mail: jwilson@cleanol.com Providing 24-hour emergency services and a complete range of building and contents restoration. We have been servicing the GTA and surrounding area for over 50 years.

COLLINS BARROW TORONTO LLP BOOTH 1308

11 King Street West, Suite 700 Toronto, ON M5H 4C7 Contact: Ian Wollach Phone: (416) 480-0160 E-mail: iwollach@collinsbarrow.com Collins Barrow is a pre-eminent litigation accounting and business valuation firm providing quality services to a clientele that includes plaintiff counsel and defendant insurers.

CORE INTERGRATED HEALTH RESOURCES INC. BOOTH 805

7 Director Ct. Suite 105 Woodbridge, ON L4L 4S5 Contact: Danny Stirpe Phone: (905) 850-1155 E-mail: danny@coreihr.com

At Core I.H.R., we proudly provide our clients access to the highest quality medical evaluations and testing through a select, experienced group of medical/ rehabilitation specialists.

CRAWFORD & COMPANY (CANADA) INC. **BOOTH 803**

300 - 123 Front St. W., Toronto, ON M5J 2M2 Contact: Amanda Bortolus Phone: (647) 200-6960 E-mail: amanda.bortolus@crawco.ca Crawford is the world's largest independent provider of claims management solutions. Major product lines include property/ casualty claims management, disability management and legal settlement administration.

CRDN CANADA BOOTH 809

2060 Coolidge Hwy Berkley, MI 48072 Contact: Anthony Bullock Phone: (248) 246-7878 E-mail: Anthony.Bullock @thinkhuntington.com

CRDN's garment and textile restoration services reduce severity and additional living expenses while improving customer satisfaction and helping adjusters close contents claims efficiently.

CUNNINGHAM LINDSEY CANADA **BOOTH 609**

50 Burnhamthorpe Rd. West, Suit 1102 Mississauga, ON L5B 3C2 Contact: John Jones Phone (905) 896-8181 E-mail: jjones@cl-na.com Cunningham Lindsey is a leader in quality risk solutions, integrating customized service delivery with superior expertise here in Canada and around the world.

D&D DISABILITY MANAGEMENT **BOOTH 102**

4 Director Court, Suite 105 Vaughan, ON L4L 3Z5 Contact: Jason Miranda Phone (416) 633-8124 E-mail: jason.miranda@dddisability.com Since 1994 D&D has been providing a full range of Medical, Occupational Therapy, and Vocational services to the auto, LTD, employer, WSIB, and medical legal market.

D.L. SERVICES INC. **BOOTH 907**

120 County Rd 64, PO Box 3014 Brighton, ON KOK 1H0 Contact: Paula Hayes Junkin Phone: (519) 503-5249 E-mail: pjunkin@dlsgroup.ca Reducing Risk with Quality and Integrity-Environmental Contractors and Consultants providing the best remediation solutions for spills, contaminated water, soils and air.

DAVIS MARTINDALE BOOTH 914

373 Commissioners Road West
London, ON N6J 1Y4
Contact: Dan Towers
Phone: (519) 673-3141
E-mail: dtowers@davismartindale.com
We are leading provider of insurance claims
and litigation accounting services to insurers
and their legal counsel across Ontario.

DELSUITES (INSURANCE HOUSING SOLUTIONS) BOOTH 506

4800 Dufferin Street Toronto, ON M3H 5S9 Contact: Suelyn Bloye Phone: (416) 296-8838 Ext 2250 E-mail: insurance@delsuites.com For over 15 years, Delsuites provides immediate, cost-effective furnished housing for your displaced policyholder while their home is being restored. As a division of Tridel, Delsuites offers the greatest coverage in the most desired locations in Toronto.

DIRECT IME BOOTH 507

3760 – 14th Avenue, Suite 201A Markham, ON L3R 3T7 Contact: Sal Ismail Phone: 888-253-4420

E-mail: sal.ismail@directime.ca Supported by an industry leading technology platform, Direct IME provides a full range of comprehensive, defensible and evidence-based Medical, Functional, Vocational and Diagnostic Assessments and Review Services to the insurance industry, employers and the legal community across Canada.

DISCOUNT CAR & TRUCK RENTALS BOOTH 505

720 Arrow Road, Toronto, ON M9M 2M1 Contact: Paul Nestorowich Phone: (416) 744-0123 E-mail: pnestorowich@discountcar.com 100% Canadian-owned and operated! We're proud to be dedicated to servicing the needs of the automobile insurance industry at over 90 locations throughout Ontario.

DISTINCTIVE ENGINEERING INC. BOOTH 605

1155 North Service Rd W., Unit 11
Oakville, ON L6M 3E3
Contact: Michael LeBlanc
Phone: (416) 624-2943
E-mail: mleblanc@deicanada.com
DEI specializes in environmental engineering for the insurance industry. Exceptional service and a commitment to excellence.
Visit us at deicanada.com or 1-855-624-2943.

DKI CANADA LTD. BOOTH 910

3190 Ridgeway Drive, Unit 10 Mississauga, ON L5L 5S8 Contact: Adam Tzarik Phone: (905) 820-0188 E-mail: adam.tzarik@dki.ca DKI Canada Ltd. is North America's Largest restoration network. Our nation-wide network provides fast and high quality response for all your property needs.

DRIVEAGAIN BOOTH 508

2700 Dufferin Street, Unit 44 Toronto, ON M6B 4J3 Contact: Remo Minichiello Phone: (416) 725-2214 E-mail: rminichiello@driveagain.ca DriveAgain is dedicated to helping people with injuries, disabilities or driving challenges regain driving independence.

DSB CLAIMS BOOTH 1002

204 Main St. N Brampton, ON L8P 1V6 Contact: Dara Banga Phone: (416) 400-8933 E-mail: dara.banga@dsbclaims.com DSB Claims is a specialty boutique adjusting firm with multiple locations in Ontario. Our team is unrivaled in its depth of experience. Experience the difference.

DYNAMIC FUNCTIONAL SOLUTIONS INC. BOOTH 909

120 Traders Blvd East, Unit 105 Mississauga, ON L4Z 2H7 Contact: Marta Sampaio Phone: 1-866-897-5515 E-mail: marta@dynamicfunc.com A Canadian company that specializes in delivering industry leading Quality Independent Medical Evaluations to Auto Insurers, Medical-Legal Communities, Employers and Government Agencies across Canada. Please visit www.dynamicfunc.com for more information.

E-DJUSTER INC. BOOTH 100

28 Concourse Gate, Suite 203 Ottawa, ON J2E 7T7 Contact: Doug Grieve Phone: (866) 779-5950 E-mail: dgrieve@e-djuster.com

E-Adjuster is the industry leader in content claims, providing fast, fair, dispute free content settlements generating savings in claim processing and indemnity payouts of claims.

ECOPURE CLEANERS BOOTH 409

1788 Drew Road., Unit 11 Mississauga, ON L5S 1L7 Contact: Hoa La Phone: (905) 673-7873 E-mail: hoa@ecopurecleaners.com Environmentally-friendly restoration services for fire/smoke/water damaged garments/items. Our technology and toxin-free process utilize the most effective, advanced cleaning techniques. We have capacity to facilitate all claim sizes.

EFI GLOBAL BOOTH 900

67 Frid St., Unit 5 Hamilton, ON L8P 4M3 Contact: Michael Butler Phone: (905) 524-1523 E-mail: mbutler@efiglobal.ca EFI Global has a team of highly skilled forensic engineers, fire investigators, CAT response team, and environmental scientists and technical consultants available 365/24/7 at a 24 hour line 1-866-530-4086 in North America.

ENTERPRISE RENT-A-CAR BOOTH 1006

709 Milner Ave Scarborough, ON M1N 6B6 Contact: Alex Orlotti Phone: (416) 208-2870 E-mail: alessandro.orlotti@erac.com Enterprise Rent-A-Car: "The Insurance Replacement Specialists." All stores are corporate owned, ensuring consistent procedures and service throughout Canada. "Pick Enterprise. We'll pick you up."

ESM SOLUTIONS BOOTH 1206

155 Gordon Baker Rd., Suite 101 Toronto, ON M2H 1J8 Contact: Robert Garland Phone: (519) 884-6352

E-mail: robert.garland@esmglobal.ca Emergency Security Management (ESM) has a vast of emergency trained security professionals to control your fire loss sites and protect your insurable interests.

ESSENTIALLY YOU INC. **BOOTH 1008**

2275 Upper Middle Rd E. Ste 101 Oakville, ON L6H 0C3 Contact: Maxine Fyffe-Roberts Phone: (905) 491-6845 E-mail: maxine@essentiallyyou.ca We specialize in providing PSW/Attendant care support to individuals and families. Highly experience in working with clients living with brain injuries, spinal cord and orthopaedic injuries.

EXACTA INTERPRETING INC. **BOOTH 921**

19 Centre Street West Richmond Hill, ON L4S 3P3 Contact: Nika Madahian Phone: (416) 222-4622 E-mail: nikam@exactainterpreting.com

Exacta Interpreting is a single source service provider for interpreting, transportation, chaperone, translation and interpreting by phone services across Canada. We are ISO 9001:2008 certified.

FIRST GENERAL CANADA **BOOTH 403**

130 King St. W. Suite 1800, Toronto, ON M5X 1E3 Contact: Michelle Turner Phone: (807) 623-1276 E-mail: Michelle.turner@firstgeneral.ca First General is a national network of experienced commercial and residential property damage restoration contractors. We offer prompt emergency service 24/7 with thorough assessments and estimates for the resulting damage. For a list of offices, please call 1 877 888-9111 or visit www.firstgeneral.ca

FOCUS ASSESSMENTS INC. **BOOTH 103**

1601 River Rd., E, Unit #10 Kitchener, ON N2A 3Y4 Contact: Maureen Reath Phone: (416) 451-0566 E-mail: mreath@focusassessment.com We provide a complete range of Independent Medical Evaluations, utilizing a multi-disciplinary approach, FCEs, Vocational Evaluations, Job-Site and Home-Site Analyses, throughout Ontario.

FRSTEAM CANADA BOOTH 309

5 Dohme Avenue Toronto, ON M4B 1Y7 Contact: Chris Skoutakis Phone: (416) 435-6689 E-mail: chriss@frsteam.com Fabric restoration experts who specialize in restoring clothing and textiles damaged by smoke, fire, water and mold. FRSTeam The 1st Name in Fabric RestorationTM.

GHD LIMITED BOOTH 304

651 Colby Drive Waterloo, ON N2V 1C2 Contact: Dan Murray Phone: (519) 884-0510 E-mail: dmurray@ghd.com GHD (formerly Conestoga-Rovers & Associates) is an environmental engineering company that provides specialized insurance support services including emergency spill response and management; environmental remediation; and litigation support/expert testimony. CRA has worked on some of the largest spill and remediation projects in North America.

GIFFIN KOERTH BOOTH 201

40 University Avenue, Suite 800 Toronto, ON M5J 1T1 Contact: Alexandra Jones Phone: (416) 368-1700 E-mail: ajones@giffinkoerth.com Giffin Koerth is one of the largest and most respected forensic services firms in Canada; recognized for quality of work and strength of relationships.

GILBERTSON DAVIS LLP BOOTH 601

6 Adelaide Street East, Suite 800 Toronto, ON M5C 1H6 Contact: John L. Davis Phone: (416) 979-2020 E-mail: jdavis@gilbertsondavis.com Insurance & Litigation Counsel: Personal & Commercial Lines-MVA, Ab, General Casualty, Coverage & Bad Faith, Property, Boiler & Machinery, Products Liability, Adjusters' E&O., Environmental / Large Loss / Special Risks .

GROUND FORCE ENVRIONMENTAL INC. BOOTH 1209

75 Ardelt Place, Kitchener, ON N2C 2C8 Contact: Donald Perry Phone: (519) 664-0767 E-mail: dperry@gfei.ca Your complete environmental claim contractor: Spill Response. Soil and Groundwater Remediation, Excavating, Trucking, Demolition, Concrete Works, Expert Water Treatment Technologies. Fully insured and licensed.

GUS

BOOTH 1304

3601 Highway 7 East, Ste 400 Markham, ON L3R 0M3 Contact: Steven Chin Phone: (705) 718-2549 E-mail: steven.chin@gus.ca GUS Group is a national franchise organization and leading provider of fire and water damage clean up and reconstruction services for residential and commercial policyholders.

H&A FORENSIC ACCOUNTING INC. **BOOTH 306**

2680 Matheson Blvd. East, Suite 204 Mississauga, ON L4W 0A5 Contact: Kim Hrycko Phone: (416) 233-5577 E-mail: khrycko@haforensics.com As Ontario's leading specialist in insurance claims quantification, H&A Forensic Accounting Inc. is dedicated to assisting their clients to equitably resolve complex accident benefits, tort and commercial loss claims.

HAZMASTERS BOOTH 901

651 Harwood Ave North, Unit 4 Ajax, ON L1Z 0K4 Contact: Matt Nichols Phone: (905) 427-0220 E-mail: matt.nichols@hazmasters.com Hazmasters provides equipment and training to the restoration and consulting industry. Providing safety solutions since 1989. Twelve branches across Canada.

HEALTH RECOVERY GROUP BOOTH 602

2155 Leanne Blvd., Unit 118 Mississauga, ON L5K 2K8 Contact: Stacey McGuirk Phone: (905) 855-1807 Ext 24 E-mail: smcguirk@

healthrecoverygroup.com Our team has specialized in interdisciplinary assessments and rehabilitation of chronic pain and other complex conditions with evidence-based medical, physical and psychological interventions since 1980. Affiliated with Mount Sinai Hospital.

HENDERSON STRUCTURED SETTLEMENTS LP BOOTH 709

21 Bold Street Hamilton, ON L8P 1T3 Contact: Shelly Dhingra Phone: (905) 523-6000 E-mail: dhingra@henderson.ca Henderson Structured Settlements is a longtime, recognized leader in the structured settlement market. The company is fully licensed and offers a full spectrum of services, free-of-charge.

HOMEWOOD SUITES BY HILTON TACC BOOTH 406

5515 Eglinton Ave. W Toronto, ON M9C 5K5 Contact: Seema Charles Phone: (416) 646-0117 E-mail: seema.charles@hilton.com Homewood Suites by Hilton Toronto -Oakville, Mississauga, Cambridge and Airport Corporate Centre Hampton by Hilton Toronto Airport Corporate Centre

HUDSON RESTORATION INC. **BOOTH 607**

5035 North Service Rd. #C13 Burlington, ON L7L 5V2 Contact: Steve Hudson Phone: (905) 634-6855 E-mail: steve@hudsonrestoration.com Steve Hudson (President) and Tony Strkalj (V.P.) of Hudson Restoration Inc. bring over 40 years of combined experience specializing in commercial/industrial/ residential and heritage restoration and the exclusive provider of BioSweep Toronto.

HUGHES AMYS LLP BOOTH 806

48 Yonge Street, Suite 200 Toronto, ON M5E 1G6 Contact: Pat Arbour Phone: (416) 367-1608 E-mail: parbour@hughesamys.com Hughes, Amys LLP is one of the largest specialty firms in the country and has assisted insurers in resolving their disputes for over 90 years.

HVE HEALTHCARE ASSESSMENTS BOOTH 205

260 Edgeley Blvd, Unit 22 Vaughan, ON L4K 3Y4 Contact: Brian LeDrew Phone: (905) 264-2020 E-mail:brianl@hvehealth.com

HVE Healthcare Assessments is a national industry leader and preferred provider of independent healthcare assessments. In our 22nd year, HVE continues under the same leadership and attention to client centred service. www.hvehealth.com

IME PLUS EVALUATIONS LTD. **BOOTH 504**

5805 Whittle Road, Suite 6 Mississauga, ON L4Z 2J1 Contact: Elaine Siddons Phone: (905) 214-8000 E-mail: info@imeplus.ca IME Plus is a leading national provider of independent medical examination and rehabilitation services. We deliver accurate, objective, defensible reports with unmatched reliability and efficiency.

INDEPENDENT REHABILITATION SERVICES INC. BOOTH 206

2155 Leanne Blvd., Suite 240 Mississauga, ON L5K 2K8 Contact: Kerri Dankel Phone: (289) 400-0781 E-mail: kerri@irsionline.com IRSI has been providing private disability management services since 1997. We are a full service rehabilitation and independent medical examination vendor with national coverage.

INPRO CLAIMS SERVICES **BOOTH 1106**

10 Milner Business Court, 3rd floor Toronto, ON M1B 3C6 Contact: Alex Brown Phone: (647) 777-8412

E-mail: alex.brown@inproclaims.com InPro is a Canada wide contents inventory and valuation company. Our experts give you the confidence to settle a claim quickly by doing the research required to ensure accurate pricing and a positive claims experiences.

INSIGNIA FORENSIC GROUP INC. **BOOTH 902**

701 Evans Ave., Suite 502 Toronto, ON M9C 1A3 Contact: John-Paul Strasler Phone: (416) 626-9688 E-mail: info@insigniaforensic.com Celebrating 10 years of providing expert loss quantification services to the insurance industry. Insignia's experienced accountants are committed to providing prompt, professional service in a cost-effective manner.

INSURANCE BUREAU OF CANADA BOOTH 1000

777 Bay Street, Suite 2400
Toronto, ON M5G 2C8
Contact: Tamara Stoll
Phone: (416) 362-2031
E-mail: tstoll@ibc.ca
Insurance Bureau of Canada is the national industry association representing
Canada's private home, car and business insurers.
Its member companies represent nearly

95% of the property and casualty (P&C) insurance market in Canada.

INSURANCE INSTITUTE OF ONTARIO BOOTH 400

18 King Street East, 6th Floor Toronto, ON M5C 1C4 Contact: Michelle Seddon Phone: (416) 362-8586 Ext 2321

E-mail: mseddon@insuranceinstitute.ca The Insurance Institute is the premier source of professional development for the p&c insurance industry. Its primary focus is to directly engage individuals in events, courses and seminars. It offers the CIP and FCIP designation programs.

THE INTERPRETERS' GROUP INC. BOOTH 503

4946 Dundas St W. Ste 200 Toronto, ON M9A 1B7 Contact: Jon Fischtein Phone: (416) 233-8280 E-mail: jfischtein@

theinterpretersgroup.com Tops in Canada for interpreting, translation, CHAPERONE & transport needs. With 4000+ language experts. Official provider of MAG approved interpreters for Ontario and Federal court!

INTREPID INVESTIGATIONS INC.

BOOTH 915

8 Director Ct., Ste 201 Vaughan, ON L4L 3Z5 Contact: Tim Boodram Phone: (416) 543-0558 E-mail: tim@intrepid.ca Intrepid Investigation Inc. Servicing your investigative needs nationwide. ISO 9001 Certified *25 years in service.

INVESTIGATIVE RESEARCH GROUP BOOTH 300

49 Truman Rd., Ste 102, Barrie, ON L4N 8Y7 Contact: Frank Pascoe Phone: (416) 676-1471 E-mail: frankp@irgcanada.com IRG provides a full range of professional surveillance and inquiry services to assist insurers in making informed decisions regarding insurance claims. Please call 1 800 721 7393.

ISB CANADA BOOTH 200

8160 Parkhill Dr., Milton, ON L9T 5V7
Contact: Wendy Patton
Phone: (905) 875-2921
E-mail: wpatton@isbc.ca
ISB Canada is Canada's largest "one stop shop" supplier of source documents. Full complementary source document training allows adjusters to better detect fraud and verify facts. ISB-U Education Series events keep the industry informed on trends in the industry.

ITECH ENVIRONMENTAL SERVICES BOOTH 1103

73 Sinclair Boulevard Brantford, ON N3S 7X6 Contact: Rob Symons Phone: (519) 770-4402 E-mail: robs@itechenvironmental.ca Serving Ontario with dangerous goods and spill response, site remediation, asbestos abatement, vacuum truck services, demolition, electronics restoration and more.

JENISH FORENSIC ENGINEERING BOOTH 1009

74 Park Road South Oshawa, ON L1J 4G9 Contact: Gordon Jenish Phone: (905) 404-9285 E-mail: gmj@jenish.ca

We provide engineering services to the legal and insurance professions, in the areas of accident reconstruction, event data recorders, injury analysis, and slip and falls.

KAREN RUCAS AND ASSOCIATES INC. BOOTH 408

2040 Sheppard Ave E. Ste 203 Toronto, ON M2J 5B3 Contact: Karen Rucas Phone: (905) 771-9153 E-mail: karen@karenrucas.ca We are a multidisciplinary independent assessment centre which provides the full spectrum of services which include: medical, psychological, vocational, occupational therapy and future care cost analysis.

KG SERVICES BOOTH 911

PO Box 5001 Brantford, ON N3T 6J7 Contact: Kristofer Gaal Phone: 855-378-3015 E-mail: info@kgservice.ca KG Services is a full service spill response and site remediation contractor servicing Ontario 24/7 - 365. Our reputation for excellent service and competitive pricing makes us the top pick in the environmental industry.

KING TRANSIT MVA SERVICES LTD. BOOTH 937

31 McMillan Ave. Toronto, ON M1E 4B4 Contact: Kevin Richardson Phone: (416) 208-5800 E-mail: kevin@kingtransit.com King Transit is the leader in upscale doorto-door insurance transportation services. Safe, reliable, cost-efficient transportation is guaranteed by Kevin Richardson. Please visit at www.kingtransit.com

KODSI ENGINEERING INC. **BOOTH 1203**

225 Traders Blvd., Unit 1 Mississauga, ON L4Z 3L8 Contact: Sam Kodsi Phone:(416) 977-0009 E-mail: info@kodsiengineering.com Accidents can be complex. Our team has refined expertise in Forensic, Automotive, Transportation and Biomechanical Engineering to provide accurate guidance in Accident Reconstruction.

LARREK INVESTIGATIONS BOOTH 929

1 Blue Springs Dr., Ste 300 Waterloo, ON N2J 4M1 Contact: John Ross Phone: (519) 576-3010 E-mail: jross@larrek.com Larrek Investigations is an investigative firm providing solutions to businesses since 1980. Clients include insurance companies, corporations and law firms. We conduct investigations across Canada and internationally.

MAKOS HEALTH ASSOCIATES BOOTH 903

3760 14th Ave., Ste 201A Markham, ON L3R 3T7 Contact: Dana McGee Phone: (905) 883-0796 E-mail: dmcgee@makoshealth.com Makos Health Associates (MHA) is comprised of highly skilled and experienced healthcare professionals providing a wide range of top-quality assessment services to insurers, employers and the legal community since 1994.

MARRIOTT INTERNATIONAL **BOOTH 1102**

2425 Matheson Blvd. E., Ste 100 Mississauga, ON L4W 5K4 Contact: Marriott Global Sales Phone: 1.800.831.5545 Ext:2295113 E-mail: globalsalescanada@marriott.com

MASTERCLEAN CONTRACTING **BOOTH 934**

1215 Kerrisdale Blvd. Newmarket, ON L3Y 8W1 Contact: Laurel DiMaso Phone: (905) 841-8000 E-mail: Idimaso@masterclean.ca Masterclean has become a leader in the property loss mitigation & restoration construction industry. Since 1971, Masterclean has provided services to the Greater Toronto Area from Oakville to Oshawa and north to Midland.

MCCAGUE BORLACK LLP **BOOTH 101**

130 King St., West, Suite 2700 Toronto, ON M5X 1C7 Contact: Deborah Robinson Phone: (416) 860-8392

E-mail: clcrobinson@mccagueborlack.com McCague Borlack LLP is one of Ontario's leading litigation law firms. As an affiliate of Canadian Litigation Counsel, the firm also provides access to legal excellence across Canada.

McKELLAR STRUCTURED SETTLEMENTS BOOTH 1003

649 Scottsdale Dr., Suite 100 Guelph, ON N1G 4T7 Contact: Joanne Driscoll Phone: 1-800-265-8381 E-mail: jdriscoll@mckellar.com Canada's leading and largest structured settlement firm, providing resources to the insurance industry and legal profession to assist in the settlement of personal injury claims.

MDD FORENSIC ACCOUNTANTS **BOOTH 600**

4 King St. West, Suite 1010 Toronto, ON M5H 1B6 Contact: Stephanie Brillante Phone: (416) 366-4968 E-mail: sbrillante@mdd.com MDD is an internationally recognized accounting firm that specializes in economic damage quantification assessments. With offices worldwide, our professionals consistently provide accurate and concise analysis of property, liability, accident benefits claims and litigation damages.

MEA FORENSIC BOOTH 1107

226 Britannia Rd. East Mississauga, ON L4Z 1S6 Contact: Craig Wilkinson Phone: (905) 595-5094 E-mail: Craig.Wilkinson@meaforensic.com We are forensic engineers specializing in transportation crashes, injuries, product failures and property losses for clients in the insurance and legal communities across North America.

MINTO FURNISHED SUITES **BOOTH 943**

61 Yorkville Avenue Toronto, ON M5R 1B7 Contact: Erin Ellis Phone: (416) 413-5372 E-mail: eellis@minto.com Minto Furnished Suites are full, private living spaces of unparalleled quality, service and value. Welcome to your home away from home.

MITCHELL PARTNERS INVESTIGATION SERVICES BOOTH 1104

216 Chrislea Rd., Ste 306 Vaughan, ON L4L 8S5 Contact: Jeff Moss Phone: (905) 850-9410 E-mail: j.moss@mitchellpartners.com WSIB, short term and long term disability claims investigations. Organized retail crime surveillance, undercover operatives, interview/witness statements. Theft - fraud investigations, intellectual property investigations.

MKA CANADA INC. BOOTH 108

1290 Central pkwy W. Ste 102 Mississauga, ON L5C 4R3 Contact: Adrienne Veltman Phone: (289) 521-8662

E-mail: aveltman@mkainc.com MKA Canada, Inc., a multidisciplinary construction consulting firm provides creative solutions to the construction, legal and insurance industries. Our professional team assists in claim resolution with technical advisory services in: Property Loss, Builders Risk & Construction Defect and Liability Claims.

MOST VALUABLE ASSET INTERPRETING & TRANSPORTATION SERVICES BOOTH 702

2733 Lakeshore Blvd. W, Suite 114 Toronto, ON M8V 1G9 Contact: Justin Juda Phone: (416) 233-5649 E-mail: justin@mostvaluable.com Driven by the people we serve, first and foremost. Providing high calibre service in Interpreting & Transportation. NSGCIS-AILIA certified.

NEWTRON GROUP BOOTH 1200

8 Indell Lane, Brampton, ON L6T 3Y3 Contact: Justin McMakin Phone: (905) 460-2938 E-mail: marketing@newtrongroup.com Newtron Group equipment consulting, cleaning and restoration services focused on serving the insurance industry on commercial, industrial, manufacturing and residential claims. Reducing losses Canada wide.

NORTH YORK REHABILITATION CENTRE CORP BOOTH 708

2040 Sheppard Ave. E., Suite 202 Willowdale, ON M2J 5B3 Contact: Roba Bou-Younes Phone: (416) 497-4477 E-mail: roba@nyrc.ca Services: Insurer's Examinations including assessing acquired brain injuries of all severities, catastrophic determination, attendant care needs (including the geriatric and paediatric population), FAE's, Med/Rehab, Disability and Post 104. Comprehensive Case Management services available.

NORTHWOOD & ASSOCIATES INC.

BOOTH 608

50 McIntosh Drive, Suite 207 Markham, ON L3R 9T3 Contact: Mark Northwood Phone: (416) 444-4610 E-mail: mnorthwood@northwood-pi.com Northwood & Associates Inc. is a leading investigative company in Canada, providing a comprehensive portfolio of global investigative services. Proven innovative methodologies utilizing Casetrak software, program management and accountability systems.

OIAA BOOTH 920

29 De Jong Drive Mississauga, ON L5M 1B9 Contact: Jackie Johnston Phone: (905) 542-0576 E-mail: jackie@oiaa.com Please drop by the OIAA booth, meet a member of the executive and become a member.

OAKWOOD WORLDWIDE -INSURANCE HOUSING SOLUTIONS BOOTH 1202

2222 Corinth Ave. Los Angeles, CA 90064 Contact: Jennifer Spartin Phone: (416) 444-4610 E-mail: jspartin@oakwood.com Insurance Housing SolutionsTM, an Oakwood Worldwide® brand, is the premier provider of emergency housing solutions for insurance professionals and displaced policyholders. For more information please visit InsuranceHousingSolutions.com or call 1.800.990.9292.

ORIGIN AND CAUSE **BOOTH 401**

120 Watline Ave., Unit 8 Mississauga, ON L4Z 2C1 Contact: George Costandi Phone: (647) 393-2846 E-mail: gcostandi@origin-and-cause.com Origin and cause is the nation's largest consulting forensic engineering and fire investigation firm, with over 25 experts in 9 locations across the country. www.origin-and-cause.com.

PT&C/LWG FORENSIC CONSULTING BOOTH 500

4444 Eastgate Parkway, Unit 18 Mississauga, ON L4W 4T6 Contact: John Hicks Phone: (647) 497-8809 E-mail: John.Hicks@PTCLWG.com LWG Consulting is a global leader in forensic engineering & recovery solutions, providing technical consulting following disasters to insurance, legal and risk management industries, with offices located across the U.S., Canada, the U.K. and Singapore.

PARIO ENGINEERING & ENVIROMENTAL SERVICES BOOTH 930

553 Basaltic Rd., Unit B, Concord, ON L4K 4W8 Contact: Shannon Grabill Phone: (780) 930-5317 E-mail: shannon.grabill@scm.ca Pario Engineering & Environmental Sciences is Canada's leading provider of forensic engineering and environemtnal consultation services for the consumer, commercial and insurance industries.

PAUL DAVIS BOOTH 1108

38 Crockford Blvd. Toronto, ON M1R 3C2 Contact: Samantha Cooper Phone: (416) 299-8890 E-mail: scooper@pauldavis.ca Paul Davis is one of North America's largest full-service emergency mitigation, restoration and reconstruction companies, handling thousands of projects for insurance and commercial clients annually.

PAUL'S RESTORATIONS BOOTH 1201

1640 Upper Ottawa Street Hamilton, ON L8W 3P2 Contact: Mark Sebastianatti Phone: (905) 388-7285 E-mail: mark.sebastianatti@ paulsrestorations.com

Paul's Restorations is a Canadian network of independent and corporately owned locations serving the insurance industry and its insureds in all disaster related circumstances. Located throughout Ontario.

PCA ADJUSTERS LIMITED **BOOTH 700**

2725 Queensview Drive, Suite 100 Ottawa, ON K2B 0A1 Contact: David Cernak Phone: (613) 726-9556 E-mail: davidc@pca-adj.com PCA Adjusters specialize in all lines of claims handling. Our three offices in Ottawa, Kingston and Belleville, serve Ontario from Cobourg to all points east.

PINCHIN LTD. **BOOTH 604**

2470 Milltower Court Mississauga, ON L5N 7W5 Contact: José Barinque Phone: (905) 363-1295 E-mail: jbarinque@pinchin.com Engineering, Consulting, Project Management & Training: IAQ / Microbial Contamination, Building Science, HazMat, Laboratory Services, Environmental Assessment & Transactional Due Diligence, OH&S. Climate Change, Air & Noise.

POLYGON RESTORATION INC. **BOOTH 927**

230 Admiral Blvd Mississauga, ON L5T 2N6 Contact: Maurizio Scatozza Tel.: (905) 858-5894 E-mail: maurizio.scatozza @polygongroup.com Emergency mitigation and restoration service for the insurance industry. Polygon Canada Inc. specializes in water and fire restoration including document recovery, 24 hours, 7 days a week.

PREMIERE SUITES **BOOTH 1204**

331 Cityview Blvd, Suite 202
Vaughan, ON L4H 3M3
Contact: Linda Chieffallo
Phone: (416) 840-9076
E-mail: lchieffallo@premieresuites.com
Premiere Suites is Canada's most trusted
and recognized provider of temporary
residences with over 1,200 properties in
38 city centres from coast to coast.

PRICEWATERHOUSECOOPERS LLP BOOTH 807

18 York St., Suite 2600 Toronto, ON M5J 0B2 Contact: Zainab Walji Phone: (416) 815-5099

E-mail: zainab.walji@ca.pwc.com We provide creative and cost-effective investigative and claims services (including accident benefits, personal injury, commercial losses), relying on our depth of experience and dedicated professionals.

PUROCLEAN CANADA PROPERTY RESTORATION BOOTH 1207

90 Allstate Pkwy., Ste 403 Markham, ON L3R 6H3 Contact: John Tagle Phone: (905) 477-7876 E-mail: jtagle@puroclean.ca Puroclean helps people overcome devastating setbacks caused by water, fire, mould

and other conditions resulting in property damage. We do whatever it takes to respond, rescue and repair properties.

R.J. BURNSIDE & ASSOCIATES LIMITED BOOTH 936

292 Speedvale Ave W., Unit 20 Guelph, ON N1H 1C4 Contact: Carl Lankinen Phone: (519) 823-4995 E-mail: carl.lankinen@rjburnside.com Burnside is an engineering and science based consulting firm. We deliver structural and building engineering services to the insurance sector through 9 offices in Ontario.

R.J. SHIRER & ASSOCIATES INC. **BOOTH 1005**

2601 Matheson Blvd. East, Unit 31 Mississauga, ON LAW 5A8 Contact: Bob Shirer Phone: (416) 460-4605 E-mail: bob@rjshirer.com Forensic Engineers providing technical investigation services and supporting opinion evidence to the insurance industry in Fire Investigation, Accident Reconstruction, Residential and Commercial Property Losses, etc.

RAINBOW INTERNATIONAL **BOOTH 1208**

1010 N. University Parks Dr. Waco, TX 76707 Contact: Bruce Vogt Phone: (757) 344-8554 E-mail: bruce.vogt@dwyergroup.com Rainbow Intl a national restoration company. Recognized for its superior customer service, using the best technology to reduce loss severity and improved customer experience.

RAPID CITY TRANSPORTATION **BOOTH 932**

1550 Bayly St., Unit 45 Pickering, ON L1W 3W1 Contact: Donna Fabbro Phone: (416) 266-1500 E-mail: donna.fabbro @rapidcitytransport.com Operating across Ontario, Rapid City

Operating across Ontario, Rapid City Transportation is one of Canada's leading independent transportation companies providing door-to-door concierge style transportation for individuals who require special care.

READ JONES CHRISTOFFERSEN LTD. BOOTH 606

144 Front St W., Ste 500 Toronto, ON M5J 2L7 Contact: Derek Gibson Phone: (416) 977-5335 E-mail: dgibson@rjc.ca Read Jones Christoffersen Ltd. is a 68year-old engineering firm practicing structural engineering, building science and structural restoration, as well as forensiv engineering pertaining to property claims.

RECLAIM INSURANCE REPLACEMENT BOOTH 207

49 Broad Street Lindsay, ON K9V 0B2 Contact: Eric Parsons Phone: (905) 409-7063 E-mail: eparsons@bestbuycanada.ca Losing your valuables is never easy, but replacing them can be. ReClaim specializes in making the process simple and hassle-free.

REHAB FIRST INC. **BOOTH 917**

474 King Street London, ON N6B 1T1 Contact: Charles Spina Phone: (519) 646-2949 E-mail: cspina@rehabfirst.ca Rehad First accepts Auto Insurance assessment, treatment referrals under Sections 25 and 44 of the SABS, and Disability Management referrals from Health and Casualty insurers. Its salaried multi-disciplinary professional stall and contracted Physicians and Psychologists are located throughout Ontario.

REHAB RESULTS INC. **BOOTH 303**

1033 Bay St., Suite 308 Toronto, ON M5S 3A5 Contact: Hazel Wood Phone: (416) 323-6861 E-mail: hwood@rehabresults.com Since 2000 our medical specialists, psychologists, occupational therapists, physiotherapists, social workers, life care planners and vocational counsellors have worked with you and for you.

RELECTRONIC-REMECH INC. **BOOTH 1001**

785 Bridge St. West, Units 3 & 4 Waterloo, ON N2V 2K1 Contact: Jay Sutherland Phone: (519) 884-8665 E-mail: jsutherland@relectronic.com A large loss consulting firm, we focus on all major electronic and mechanical losses. Our staff will assess all equipment and provide excellent reports. We have a division for restaurant losses, a home appliance recovery service and a data recovery program. We will also complete the actual recovery portion of any claim. We are celebrating our 23nd year servicing your industry.

ROAD CANADA BOOTH 1109

2445 Eagle St. N. Cambridge, ON N3H 4R7 Contact: Lisa Davis Phone: (647) 537-8350 E-mail: Idavis@roadcanada.com Road Canada is the Canadian subsidiary of the MAPFRE Group providing expertise and saving to the insurance sector through our roadside services and recovery program.

SAFETECH ENVIRONMENTAL LIMITED BOOTH 603

3045 Southcreek Rd., Unit 14 Mississauga, ON L4X 2X7 Contact: Romeo Milano Phone: (905) 624-2722 E-mail: rmilano@safetechenv.com Environmental consulting experts – assess mould and water damage, leaking oil tanks, fires; supervise contractor drying and remediation activity; perform pre- and postabatement sampling.

SERVICEMASTER RESTORE BOOTH 705 & 707

5462 Timberlea Boulevard, Mississauga, ON L4W 2T7 Contact: Laura Schick Phone: (905) 670-0000 E-mail: lschick@smrestore.ca Servicemaster of Canada Ltd. Complete Disaster Restoration services across Canada. Local response. National Resources.

SIBLEY & ASSOCIATES BOOTH 704

1122 International Blvd. Suite 104 Burlington ON L7L 6Z8 Contact: Christine Hobley Phone: (905) 633-7800 E-mail: christine_hobley@sibley.ca The largest Canadian owned and operated disability management firm in Canada, with expertise in Catastrophic Injury and Medical Management, Occupational Therapy, Kinesiology Services and Vocational Rehabilitation. ISO 9001:2000 Registered.

SIMAC MEDICAL ASSESSMENTS BOOTH 107

9140 Leslie Street, Unit 212 Richmond Hill, ON L4B 0A9 Contact: Tracy Winlaw Phone: (905) 709-3999 E-mail: tracy.winlaw@simac.ca SIMAC is a full-service IME with a roster of 500 medical professionals (every specialty) - dedicated to defensible, accurate and timely reporting.

SJ KERNAGHAN ADJUSTERS LTD. **BOOTH 502**

310 Queen Street North, Ste 202 Toronto, ON M9C 5K4 Contact: John Hall Phone: (416) 251-2311 E-mail: jhall@kernaghan.com Our team provides professional Independent Adjusting, TPA, and Risk Management Services across Canada. Kernaghan Adjusters Doing What Is Right 1.800.387.5677 www.kernaghan.com

SOMA MEDICAL ASSESSMENTS CORP BOOTH 912

7368 Yonge St., Suite 206 Thornhill, ON L4J 8H9 Contact: Mark Wigle Phone: (905) 881-8855 E-mail: mark@somamedical.com National provider of IME and related services for Accident Benefits, Bodily Injury, Medical-Legal, Life & Disability, and Employer clients. Specializing in Catastrophic Impairment Assessments.

SPECS LTD. BOOTH 208

5420 Mainway Dr. 2A Burlington, ON L7L 6A4 Contact: Lucy Railton Phone: (905) 332-7053 E-mail: lrailton@specs.ca SPECS is a team of qualified appraisers working together with leading edge technology that allows us to show insurers the true market value of a property.

SPEECH PROCESSING SOLUTIONS BOOTH 703

140 Allstate Pkwy. Ste 301 Markham, ON L3R 5Y8 Contact: Philippe Audet Phone: (647) 689-2781 E-mail: philippe.audet@speech.com Speak-Send-Done, the Philips SpeechLive cloud makes it's that simple. That's why Speech Processing Solutions is number one in professional dictation solutions around the world.

ST. JOHN'S REHAB PROGRAM -SUNNYBROOK HOSPITAL BOOTH 933

285 Cummer Ave., Toronto, ON M2M 2G1 Contact: Jessica Steedman Phone: (416) 226-6780 Ext.7337 E-mail: fessica.steedman@sunnybrook.ca Our program is an interdisciplinary rehabilitation program offering specialized assessment and treatment services for clients with trauma, burns, amputations and complex orthopaedic injuries.

STANTEC CONSULTING LTD. **BOOTH 916**

70 Southgate Dr. Ste 1 Guelph, ON N1G 4P5 Contact: Lori Festarini Phone: (519) 780-8195 E-mail: lori.fesstarini@stantec.com Stantec is a national service leader delivering residential, commercial and industrial pollution liability claims resolution. We make it our business to understand your business.

STRONE BOOTH 800

2717 Coventry Rd, Oakville, ON L6H 5V9 Contact: Rob Symons Phone: (905) 829-5707 E-mail: rob.symons@strone.ca STRONE – Your Complete Emergency Solution – provides in-house emergency response, restoration and remediation services to insurance and facility management industries along with commercial and municipal entities.

TIAS (TOOL INVENTORY & APPRAISAL) BOOTH 919

5350 9th Line Essa Cookstown, ON LOL 1L0 Contact: Tony Auchincloss Phone: (866) 872-2259 E-mail: tony@toolappraisal.com TIAS are the Commercial/Residential lost content appraisal specialists. With 25 years' experience providing detailed loss/appraisal reports assisting Insurance Adjusters across Canada with claims.

TRI-STAR DISASTER RECOVERY INC. BOOTH 405

1700 Brampton Street Hamilton, ON L8H 3S1 Contact: Konstantino Zaraliakos Phone: (855) 389-8899 E-mail: mail@tristardr.ca Our services include water, fire and wind damage restoration, structural drying and much more. One hour response time! Our dry vs. replace technology saves thousands!

VIKTORIA PROFESSIONAL MOVERS BOOTH 908

24 The East Mall Unit 13 Etobicoke, ON M8W 4W5 Contact: Ray Ongjoco Phone: (647) 344-1554 E-mail: office@viktoria.ca Our mission is simple; provide transparent pricing, punctual service, and expert staff, while delivering one of the best quality of service in the industry.

VISTA CORPORATE HOUSING BOOTH 938

500 King St W., Ste 334 Toronto, ON M5V 1L9 Contact: Anne Bennett Phone: (437) 836-3544 E-mail: anne@vistacorporatehousing.com Vista Corporate Housing, upscale furnished apartments at a great price, with flexible terms.

WALTERS FORENSIC ENGINEERING INC. BOOTH 801

277 Wellington Street West, Suite 800 Toronto, ON M5V 3E4 Contact: Rachel Young Phone: (416) 971-8900 Ext 215 E-mail: ryoung@waltersforensic.com With over 30 years experience, our exceptional experts provide unmatched, credible, cost-effective engineering expertise to the P & C adjuster.

WEST PARK ASSESSMENT CENTRE BOOTH 110

82 Buttonwood Ave., R-2 Toronto, ON M6M 2J5 Contact: Shellee Van der Vinne Phone: (647) 204-2451 E-mail: shellee.vandervinne@ westpark.org

We provide quality independent medical, functional, vocational and allied health assessments and deliver comprehensive defensible reports. Experienced staff dedicated to providing superior customer service. Highly qualified and credentialed roster of assessors. We've chosen our experts wisely... have you?

WHITEHALL BUREAU OF CANADA LTD. BOOTH 1007

944 South Service Rd., Hamilton, ON L8E 6A2 Contact: Martin Jaekel Phone: (905) 643-3233 E-mail: martin@whitehallcanada.com We are Canada's National Investigative Resource with offices from Vancouver to the Maritimes. Our services include surveillance, backgrounds, locates, statements, scene analysis & more. www.whitehallcanada.com

WILLIAMS & PARTNERS FORENSIC ACCOUNTANTS INC. BOOTH 1101

675 Cochrane Dr, East Tower, Suite 505 Markham, ON L3R 0B8 Contact: Jackie Pincente Phone: (416) 969-8166 Ext 235 E-mail: jackie.pincente@wpfa.ca One of Canada's leading forensic and investigative accounting firms, specializing in insurance claims, business interruption losses, accident benefits, tort claims, litigation support and educational seminars.

WINMAR BOOTH 904 & 906

175 Stronach Cres., London, ON N5V 3G5 Contact: Debby Matz Phone: (905) 330-6653 E-mail: marketing@winmar.ca Winmar is a full service property restoration company with over 90 offices across Canada. Visit www.winmar.ca. "We always come through for you".

WRI - WELLPOINT BOOTH 305

601 Rowntree Dairy Rd. Woodbridge, ON L4L 5T8 Contact: Jon Pagonis Phone: (905) 851-9391 E-mail: jpagonis@wellpoint.ca The power of knowledge & experience established in 1992, WRI Group has been your trusted source for a vast array of integrated & diversified rehabilitation services, providing quality customer care & assures that every case is managed efficiently from beginning to end.

XACTWARE BOOTH 307

1100 W Traverse Parkway Lehi, UT 84043 Contact: Joel Dagenais Phone: 800-932-9228 E-mail: jjdagenais@xactware.com Xactware provides the industry-leading tools Canadian claims professionals use to navigate the challenging, demanding task of handling claims, large or small. Learn more at Xactware.com.

XPERA RISK MITIGATION & INVESTIGATION BOOTH 918

155 Gordon Baker Rd., Suite 101 Toronto, ON M2H 3N5 Contact: Paul McParlan Phone: (416) 449-8677 E-mail: paul.mcparlan@xpera.ca Xpera is Canada's premier national provider of Risk Mitigation and Investigation. Xpera provides innovative solutions that reduce risk, minimize loss and increase human safety.

YORKSTREET DISPUTE RESOLUTION GROUP INC. BOOTH 706

130 Adelaide St. W., Suite 701 Toronto, ON M5H 2K4 Contact: Paul Iacono, Q.C. Phone: (416) 866-2400 E-mail: piacono@yorkstreet.ca We are a panel of experienced professionals who are trained and recognized as leading mediators and arbitrators. We specialize in disputes unique to the insurance industry. We now offer ADR training. Web: www.yorkstreet.ca.