



# Agenda at a Glance

Wednesday, February 5, 2014

Metro Toronto Convention Centre, Constitution Hall

## 10:00 a.m. - Coffee

Two coffee-break stations are located on the trade show floor

## 10:00 am - Exhibit Hall Opens

### SEMINAR 9:00 – 10:00 a.m. Room 201BD

**A**

#### *Biomechanics and Insurance Claims: When, Why and How People are Injured*

Presented by Michael Sinnott, B.S., M.S., P.Eng. and Rob Parkinson, B.Sc., M.Sc., Ph.D. of Giffin Koerth Forensic Engineering.

### SEMINAR 9:00 – 10:00 a.m. Room 103AB

**B**

#### *Demystifying Business Interruption Insurance*

Presented by Presented by John-Paul Strasler, CPA, CA-IFA of Insignia Forensic Group Inc.

### SEMINAR 9:00 – 10:00 a.m. Room 201F

**C**

#### *The Appraisal Process – Getting the Most from the Process*

Presented by Gary Phelps, CMA, CFE of Davis Martindale LLP, Accountants and William Humphrey, BA, FCIP, CRM of ClaimsPro Inc.

### SEMINAR 10:30 – 11:30 a.m. Room 201F

**D**

#### *Medical Evidence at Trial*

Presented by Peter J. Festeryga, LL.B of Festeryga Partners.

### SEMINAR 10:30 – 11:30 a.m. Room 103AB

**E**

#### *Errors and Omission: The Basics on Investigating and Avoiding These Losses*

Presented by David Porter, LL.B., FCIP, CRM Vice-President, Western Region Granite Claims Solutions.

### SEMINAR 10:30 – 11:30 a.m. Room 201BD

**F**

#### *Solving the Mysteries of Condominium Insurance*

Presented by Marg Crawford, FCIP of Quelmec Insurance Adjusters and Shelley Glover, CIP of Claimspro.

## LUNCHEON 12:00 noon – 2:00 p.m.

Sponsors: Alliance of Clinical Evaluators Inc., Catastrophe Response Unit, Distinctive Engineering Inc., Evolve Assessments & Diagnostics, Henderson Structured Settlements, MG Forensic Accounting & Investigations Inc.

**Key Note Speaker: David Chilton** *Star of Dragons' Den*

### SEMINAR 2:15 – 3:15 p.m. Room 201F

**G**

#### *Defence Medicals: How to Spot the Good Ones*

Presented by Dr. Arthur Ameis, MD FRCPC (Physiatry) Senior Medical Consultant Granite Health Services (Granite Health Solutions LP) MDAC, Sibley, TRM.

### SEMINAR 2:15 – 3:15 p.m. Room 201BD

**H**

#### *Are the SABS getting you down*

Presented by Kadey B.J. Shultz, B.A. LL.B LL.M, Partner, Hughes Ameys LLP and Laurie Walker, CIP, CRM, Executive Vice President, Client Services Division Granite Claims Solutions.

### SEMINAR 2:15 – 3:15 p.m. Room 103AB

**I**

#### *The Art of Interviewing, it encompasses cognitive statement taking and body language*

Presented by Mario Delorme, CFEI of Origin and Cause Inc.

## MIX AND MINGLE 3:00 – 4:00 p.m.

Sponsors: Catastrophe Response Unit, Kanellos Consulting Inc., PMAC, RespondPlus Services Inc., Strone/Itech, Tristar Disaster Recovery Inc.

4:00 pm: Exhibit Hall Closes