



OIAA 2014

PROFESSIONAL DEVELOPMENT & CLAIMS CONFERENCE

A Conference for Insurance Claims Professionals providing a full day of Education, Enrichment and Networking.

CANADA'S LARGEST CLAIMS EVENT!

Wednesday, February 5, 2014

METRO TORONTO CONVENTION CENTRE CONSTITUTION HALL

EXHIBIT SHOWCASE Time: 10:00 a.m – 4:00 p.m.

Over 150 exhibits from across Canada showcasing the latest services and products for the claims Industry.

COFFEE 10:00 a.m. in the exhibit hall

LUNCHEON Time: 12:00 noon – 2:00 p.m.

Sponsors: *Alliance of Clinical Evaluators Inc., Catastrophe Response Unit, Distinctive Engineering Inc., Evolve Assessments & Diagnostics, Henderson Structured Settlements, MG Forensic Accounting & Investigations Inc.*

Key Note Speaker: David Chilton *Star of Dragons' Den*

David Chilton's recipe for success is hard work, a clear vision and some clever marketing. Whether it's helping thousands of Canadians achieve personal financial success or investing in low-fat cookbooks, Chilton has always had a knack for recognizing great ventures from the get-go. In his latest role as an advisor on the hit CBC show, *Dragons' Den*, Chilton is now leveraging that knack and putting his business-minded expertise to work.



Mix and Mingle 3:00 – 4:00 p.m.

Come out to the exhibit floor to enjoy a relaxing end to the day.

Sponsors: *Catastrophe Response Unit, Kanellos Consulting Inc., PMAC, RespondPlus Services Inc, Strone/Itech, Tristar Disaster Recovery Inc.*

Our theme this year is "Strengthening our foundation for a better tomorrow."

CLAIMS CONFERENCE 2014 SEMINARS

ADJUSTER EDUCATION IS OUR PRIORITY

Nine seminars will be presented at this year's conference

9:00 – 10:00 am

- **Biomechanics and Insurance Claims: When, Why and How People are Injured**
– Presented by Michael Sinnott, B.S., M.S., P.Eng. and Rob Parkinson, B.Sc., M.Sc., Ph.D. of Giffin Koerth Forensic Engineering.
- **Demystifying Business Interruption Insurance**
– Presented by John-Paul Strasler, CPA, CA • IFA of Insignia Forensic Group Inc.
- **The Appraisal Process – Getting the Most from the Process** – Presented by Gary Phelps, CMA, CFE of Davis Martindale LLP, Accountants and William Humphrey, BA, FCIP, CRM of ClaimsPro Inc.

10:30 – 11:30 am

- **Medical Evidence at Trial** – Presented by Peter J. Festeryga, LL.B of Festeryga Partners.
- **Errors and Omission: The Basics on Investigating and Avoiding These Losses**
– Presented by David Porter, LL.B., FCIP, CRM, Vice President, Western Region Granite Claims Solutions.
- **Solving the Mysteries of Condominium Insurance**
– Presented by Marg Crawford, FCIP of Quelmec Insurance Adjusters and Shelley Glover, CIP of Claimspro.

2:15 – 3:15 pm

- **Defence Medicals: How to Spot the Good Ones** – Presented by Dr. Arthur Ameis, MD FRCPC (Physiatry) Senior Medical Consultant Granite Health Services (Granite Health Solutions LP) MDAC, Sibley, TRM.
- **Are the SABS getting you down** – Presented by Kadey B.J. Shultz, B.A. LL.B LL.M, Partner, Hughes Ameys LLP and Laurie Walker, CIP, CRM, Executive Vice President, Client Services Division Granite Claims Solutions.
- **The Art of Interviewing, it encompasses cognitive statement taking and body language**
– Presented by Mario Delorme, CFEI of Origin and Cause Inc.

Please visit our website effective December 17th to see the details of our presenters whose expertise in the field of insurance claims, makes this a day you don't want to miss.

Registration for this event is free to claims professionals.

(Please see our website www.oiaa.com for the definition of Claims Professionals)

REGISTRATION OPENS DECEMBER 17, 2013

GO TO www.oiaa.com

Don't miss this one day event!

All seminars are complimentary! Register Early! Register On-line!